



## 2023 COMPOST BIN REBATE PROGRAM Q & A BACKGROUND

### 1. What is the Compost Bin Rebate Program?

The Compost Bin Rebate Program is intended to reduce waste being placed out for curbside garbage collection. The program is available to Delburne property owners who purchase a new compost bin between May 1, 2023 and October 31, 2023. A credit of \$50.00 will be applied to the property owner's utility account.

### 2. If I purchase more than one compost bin, do I get multiple credits to my utility account?

No. One compost bin rebate per utility account is allowed at this time.

### 3. Why should I purchase and install a compost bin?

Installing a compost bin reduces the amount of organic waste going into the garbage. Composting is a natural process of recycling organic material, such as food and yard waste, into nutrient-rich fertilizer which can be used in gardens.

### 4. How much do compost bins cost?

Compost bins can range in cost from around \$45.00 to +\$100.00.

### 5. Where can I purchase a compost bin?

Compost bins are available at most garden and home centres.

### 6. What are the qualifications for the Compost Bin Rebate Program?

The following criteria must be met to receive a rebate:

- Must have a Village of Delburne utility (water bill) account.
- A copy of the receipt of your compost bin purchase must be included with the application form. The receipt must clearly indicate **the name of the store, the product name, price, and date of purchase.** Please clearly print your name on the receipt.
- Compost bins must be purchased from May 1, 2023 – October 31, 2023.
- The compost bin must be new.
- The compost bin must not have been purchased through another municipality's incentive program (e.g. compost bin sale, rebate, etc.)
- The compost bin must be installed and operated at a property located in the Village of Delburne.
- Maximum one (1) rebate per utility account.
- Applications must be received by October 31, 2023.

*Please allow 8 – 12 weeks for the application to be processed and the credit to be applied to the utility account. The program runs May 1, 2023 to October 31, 2023. Applications received after October 31, 2023 will not be processed.*

**8. How do I apply for a rebate?**

Applications can be picked up at the Delburne Municipal Office – 2111 20<sup>th</sup> St during business hours or downloaded from our website – [www.delburne.ca](http://www.delburne.ca).

**9. Can I purchase my compost bin online?**

Purchases made through classified ads do not qualify; however, purchases through online retailers such as Amazon.ca, are permitted, provided that a copy of the receipt is attached to the application form.

**10. Can residents who don't have a utility account apply?**

No. Only utility account holders may apply. The name of the applicant must match the name associated with the utility account.

**11. How long will it take for my rebate to be processed?**

If program qualifications are met, a credit will be applied to your utility account within 8 – 12 weeks.

**12. Can I have the money instead of a credit on my account?**

No. There is no cash back option.

**13. What happens if my compost bin breaks?**

The Village of Delburne is not held responsible for the quality of the compost bin and does not provide additional rebates in the case of a compost bin breaking. Contact your retailer for warranty information.

**14. Where can I find more information on this?**

If you have any questions, please visit [www.delburne.ca](http://www.delburne.ca) or contact the Village of Delburne:

Phone: **403-749-3606**

Email: [village@delburne.ca](mailto:village@delburne.ca)