



## 2024 RAIN BARREL REBATE PROGRAM Q & A BACKGROUNDER

### 1. What is the Rain Barrel Rebate Program?

The Rain Barrel Rebate Program is designed to conserve our water resources by collecting rainwater to use for gardening and landscaping instead of using treated tap water. The program is available to Delburne property owners who purchase a new rain barrel between May 1, 2024 and October 31, 2024. A credit of \$50.00 will be applied to the property owner's utility account.

### 2. If I purchase more than one rain barrel, do I get multiple credits to my utility account?

No. One rain barrel rebate per utility account is allowed at this time.

### 3. Why should I purchase and install a rain barrel?

Installing a rain barrel is an affordable, easy way to help conserve your water consumption. Rain barrels provide storage of rainwater coming off your rooftops and can be used for outdoor watering of gardens, lawns, trees and planters. This helps to conserve treated water that would otherwise be used for outdoor irrigation.

### 4. How much do rain barrels cost?

Rain barrels can range in cost from around \$60.00 to \$300.00.

### 5. Where can I purchase a rain barrel?

Rain barrels are available at most garden and home centres.

### 6. Is rainwater safe to use in my vegetable garden?

Currently there are no formal provincial or federal guidelines regarding using rain barrel water on residential vegetable crops. The personal use of rainwater is at your own discretion and risk.

### 7. What are the qualifications for the Rain Barrel Rebate Program?

The following criteria must be met to receive a rebate:

- Must have a Village of Delburne utility (water bill) account.
- A copy of the receipt of your rain barrel purchase must be included with the application form. The receipt must clearly indicate **the name of the store, the product name, price, and date of purchase.** Please clearly print your name on the receipt.
- Rain barrels must be purchased from May 1, 2024 – October 31, 2024.
- The rain barrel must be new.

- The rain barrel must not have been purchased through another municipality's incentive program (e.g. rain barrel sale, rebate, etc.)
- The rain barrel must be installed and operated at a property located in the Village of Delburne.
- Maximum one (1) rebate per utility account.
- Applications must be received by October 31, 2024.

*Please allow 8 – 12 weeks for the application to be processed and the credit to be applied to the utility account. The program runs May 1, 2024 to October 31, 2024. Applications received after October 31, 2024 will not be processed.*

### **8. How do I apply for a rebate?**

Applications can be picked up at the Delburne Municipal Office – 2111 20<sup>th</sup> St during business hours or downloaded from our website – [www.delburne.ca](http://www.delburne.ca).

### **9. Can I purchase my rain barrel online?**

Purchases made through classified ads do not qualify; however, purchases through online retailers such as Amazon.ca, are permitted, provided that a copy of the receipt is attached to the application form.

### **10. Can residents who don't have a utility account apply?**

No. Only utility account holders may apply. The name of the applicant must match the name associated with the utility account.

### **11. How long will it take for my rebate to be processed?**

If program qualifications are met, a credit will be applied to your utility account within 8 – 12 weeks.

### **12. Can I have the money instead of a credit on my account?**

No. There is no cash back option.

### **13. What happens if my rain barrel breaks?**

The Village of Delburne is not held responsible for the quality of the rain barrel and does not provide additional rebates in the case of a rain barrel breaking. Contact your retailer for warranty information.

### **14. Where can I find more information on this?**

If you have any questions, please visit [www.delburne.ca](http://www.delburne.ca) or contact the Village of Delburne:

Phone: **403-749-3606**

Email: [village@delburne.ca](mailto:village@delburne.ca)