

Delburne in Detail

November 2019

Making Your Bill Payments

The Village of Delburne offers many ways to make it easy to pay your utility and property tax bills.

Your Payment Options Include:

- In person at the Village Office during office hours. We take debit, cash or cheque.
- Village Office Drop Box - We have a mail box in our front door for you to conveniently drop an envelope with cash or a cheque along with your invoice.
- Cheque by mail - Send the top portion of your invoice along with a cheque.
- Online Banking - If you bank with Scotiabank, Servus Credit Union or ATB Financial, you can pay your bill online.

Cheque Tip: Don't forget to write your account number and what the payment is for (Property Taxes or Utilities) on your cheque

Village Office Hours

Monday - Thursday 9:00 am - 4:30 pm

*Closed from Noon - 1:00 pm

Friday 9:00 am - Noon

Location: 2111 20th Street

Mailing Address:

P.O. Box 341, Delburne, AB T0M 0V0



Why Can't I Pay Online With My Bank?

Unfortunately if you do not bank with Scotiabank, Servus Credit Union or ATB Financial, you cannot pay through online banking. Through your feedback, we recently conducted research with the other banks to find out information about setting up online bill payments in order to expand our options for our residents and businesses. Regrettably the high cost of set up and user fees were too significant to put on our taxpayers.

Online Bill Payment Tips

We want to make sure that your electronic funds transfer goes onto the correct account. Your Property Taxes and Utilities have different account numbers. Double check that you have the right account number to avoid payment posting errors. If you are using your utility account number when paying online for an invoice, such as Lifeline services, please contact us so that we can make sure your payment goes to the correct bill. If not, it might accidentally go towards your utilities.

Property Tax Account

If you are making a payment to your property taxes, use your roll number which is the 5 consecutive numbers (after the 3 zeros) as seen highlighted in the picture.

Village of Delburne
PO BOX 341 2111 - 20TH ST
Delburne AB T0M 0V0
Phone: (403) 749-3606
Fax: (403) 749-2800

Account #: 000 01234
Service Address: 1234 20 St

Utility Account

Your utility account number is your roll number plus the last 3 numbers as seen highlighted in the picture to the right.

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PO BOX 341 2111 - 20TH ST
Delburne AB T0M 0V0
Phone: (403) 749-3606
Fax: (403) 749-2800

Account #: 000 01234 001
Service Address: 1234 20 St

If you have any questions about this information, contact the Village of Delburne Office:

(403) 749-3606
village@delburne.ca